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About Melinda Langford at Harmony & Flow Within

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I may collect the following information:

- first and last name
- phone number
- email address
- geographical location such as state you live in

I require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- I may use the information to improve my products and services.

- I may periodically send promotional email about new products, special offers or other information which we think you may find interesting using the email address which you have provided. All emails will come from Harmony and Flow Within. I will never pass your details on to another organization.
- From time to time, I may also use your information to contact you for market research purposes. I may contact you by email, phone or mail. We may use the information to customise the website according to your interests.

I am committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure I have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information I collect online.

You may choose to restrict the collection or use of your personal information in the following ways:

- Using the one-click unsubscribe link found at the bottom of all email correspondence.
- If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing me at the details on my [connect with me](#) page.

I will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. I may use your personal information to send you promotional information about third parties which I think you may find interesting if you tell me that you wish this to happen.

You may request details of personal information which I hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to me with details on my [connect with me](#) page.

If you believe that any information we are holding on you is incorrect or incomplete, please [connect with me](#) as soon as possible, at the above address. I will promptly correct any information found to be incorrect.

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- The site may be temporarily unavailable due to issues such as system failure, maintenance or repair or for reasons beyond my control. Where possible I will try to give our visitors advance warning of maintenance issues but shall not be obliged to do so.

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- With the exception of personally identifiable information, the use of which is covered under our Privacy Policy, any material you send or post to this site shall be considered non-proprietary and not confidential. Unless you advise to the contrary we will be free to copy, disclose, distribute, incorporate and otherwise use such material for any and all purposes.
- When using this website you shall not post or send to or from this site any material:
 - (a) for which you have not obtained all necessary consents;
 - (b) that is discriminatory, obscene, pornographic, defamatory, liable to incite racial hatred, in breach of confidentiality or privacy, which may cause annoyance or inconvenience to others, which encourages or constitutes conduct that would be deemed a criminal offence, give rise to a civil liability, or otherwise is contrary to the law in the United Kingdom;
 - (c) which is harmful in nature including, and without limitation, computer viruses, Trojan horses, corrupted data, or other potentially harmful software or data.
- [I will fully co-operate with any law enforcement authorities or court order requiring us to disclose the identity or other details of any person posting material to this website in breach of the above Paragraph.]

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 - (b) you do not misrepresent your relationship with me or present any false information about us;
 - (c) you do not link from a site that is not owned by you; and
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Spam

Melinda Langford at Harmony & Flow Within may refuse, suspend or cancel the Services, or take any other action deemed necessary, immediately if:

- The Client, or any user of the site, uses and/or used the Services for the purposes of spamming;
- If any other person has used Harmony & Flow Within server(s) or the Services for the purposes of spamming;

Payments held by Harmony & Flow Within

- All transactions are for Harmony and Flow Within. ABN: 53 006 367 203
- All transactions are processed in AUD
- Refund policy for sessions: Harmony and Flow Within offers a full refund if you have not experienced an emotional release by the time a scheduled follow up call occurs.. Please email info@harmonyandflow.com.au within 3 business days of the follow up call. The money paid will be held in credit 3 days after the follow up call.. Your credits may not be claimed as a cash refund.
- Security policy: When purchasing from Harmony & Flow Within your financial details are passed through stripe & paypal. If you have any questions regarding our security policy, please contact info@harmonyandflow.com.au.
- The Client agrees to pay for any collection fees or charges (including legal fees and charges on a solicitor / client basis Melinda Langford at Harmony & Flow Within incurs in attempting to recover payment(s) owed by the Client.
- Outside any of the points in Delivery of Product, the client may request a refund for the following only –
 - Harmony & Flow Within website is faulty;

- Is not the same as advertised / described;
- Does not do what it is supposed to;

Delivery of Product

- All reasonable effort is made by Melinda Langford at Harmony & Flow Within to deliver your order to you. All orders are confirmed by Melinda Langford at time of placement. Melinda Langford at Harmony & Flow Within will not take any liability listed in the following points:
- Melinda Langford at Harmony & Flow Within takes no responsibility for orders that have been denied, lost or incorrectly made.
- Any disputes outside of the above point are to be sent via email to info@harmonyandflow.com.au with a detailed description of dispute.

Thank you for using our Site! Please contact me at info@harmonyandflow.com.au if you have any questions.